



Richmond Public Library

2017 ANNUAL REPORT



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Library Board of Trustees

Board Members and Terms:



Left to right (top row): Barbara Burton, David J. Lydiard, Kevin L. Butterfield, David L. Ballard

Left to right (bottom row): Daisy Weaver, Danita R. Green, Gail F. Zwirner, Tanya Francis, and Larry Olanrewaju (not pictured)

Ms. Gail F. Zwirner, Chair

2nd Term Ending 06/30/2019 (Council)

Mr. David J. Lydiard

2nd Term Ending 06/30/2020

Ms. Danita R. Green, Vice-Chair

2nd Term Ending 06/30/2019 (Council)

Dr. Larry Olanrewaju

2nd Term Ending 10/24/19 (Council)

Ms. Barbara Burton

1st Term Ending 06/30/2020 (Council)

Ms. Daisy Weaver

2nd Term Ending 06/30/2020 (Council)

Mr. Kevin Butterfield

1st Term Ending 06/30/2018 (Council)

Mr. William Yates

1st Term Ending 06/30/2018 (Council)

Ms. Tanya Francis

1st Term Ending 06/30/2020 (Council)

Mr. Scott Firestone

Director, Richmond Public Library

Correspondence to the Library Board of Trustee Members should be mailed to the Richmond Public Library-Main, 101 E. Franklin Street, Richmond, Virginia 23219 or by calling 804.646.2547

Library Board of Trustees

Future Meeting Dates:

Year of 2018 (4th Wednesdays)

January 24, 2018

11:45 AM

Main Library

July 25, 2018

11:45 AM

East End Branch Library

February 28, 2018

11:45 AM

Broad Rock Branch Library

August 2018

No meeting

March 28, 2018

11:45 AM

Main Library

September 26, 2018

11:45 AM

Hull Street Branch Library

April 25, 2018

11:45 AM

North Avenue Branch Library

October 24, 2018

11:45 AM

Main Library

May 23, 2018

11:45 AM

Westover Hills Branch Library

November 2018

No meeting

June 27, 2018

11:45 AM

West End Branch Library

December 5, 2018 (Combined Nov/Dec Meeting)

11:45 AM

Ginter Park Branch Library

Richmond Public Library Mission:

Inform, Enrich, and Empower Richmond's residents: to enrich lives and expand opportunities for all citizens by promoting reading and the active use of cultural, intellectual, and information resources through a dedication to excellence and professional service.

Richmond Public Library Impact Statement:

- Libraries must be a welcoming and safe presence in the community
- Current collections to meet our community's identified needs, and access to information in all formats
- Dedicated, well-trained library staff
- Rich and diverse programming that enriches our residents' lives, focusing on early childhood and family development for all stages of life

How the Library Connects to the City's Priorities:

- Unique, healthy, and inclusive neighborhoods
- Education and workforce development
- Creating a vibrant community that is a great place to live, work, learn, play, visit, and raise a family

2017 Accomplishments:

1. Richmond Public Library raised \$206,150 for the addition of a Young Adult space, Maker space, and Digital Media space at the Main Library. This was a challenge grant from the Mary Morton Parsons Foundation and matched by the Richmond Public Library Foundation. It begins Phase II, of the 2009 Facilities Master Plan to create modern Main Library. The Library Board is excited to improve the Main Library for downtown and the entire City.
2. West End Branch re-opened after renovations and additional space added to the building located at 5420 Patterson Avenue. This project completed Phase I of the 2009 Facilities Master Plan. All neighborhood branches of the Richmond Public Library are renovated and updated to better serve our community. This is a significant accomplishment that took more than nine years to complete.
3. Library Mascot Ripple, the river otter, created and introduced to the community to promote reading and library use. This effort was underwritten and provided by the Richmond Public Library Foundation. This is a very positive and successful marketing tool for the library to attract young readers and families as well as promote early literacy.
4. Westover Hills Branch completed another phase of the Rain Garden Project thanks to the assistance of a Dominion Power grant of \$12,000 and volunteer labor of a full day of service.
5. FY2017 brought 800,000 library visitors and a circulation of 650,000.

2016-2021 Strategic Goals:

1. Children will enter school ready to learn, and will have resources to help them succeed academically.
2. Residents will have access to technology needed for school, work, and life.
3. Residents will have access in their communities to resources and information for lifelong learning and development.
4. Richmond Public Library's structure and operations will be improved to increase efficiency and effectiveness.
5. Library buildings will be designed and constructed to provide inviting and appropriate spaces to meet future needs of Richmond's residents.

2018-2019 Strategic Priorities:

1. Restore public access to libraries. By 2020, all locations of Richmond Public Library will be open 60 hours a week and library locations in major areas of the City will be open on Sunday.
2. Complete procurement of Integrated Library System (ILS) to improve customer access, management, inventory, e-payment, and overall library operations.
3. Phase II of the 2009 Facilities Master Plan. Main Library is the location that is most overdue to be renovated and modernized to maintain the information needs and wants of the community.
4. Restore acquisition levels of library circulating, reference, and electronic books to 2015 levels.

Budget

Richmond Public Library
FY18 Operating Budget
as of
December 31, 2017

ACCOUNT	DESCRIPTION	Budget	Actual Expended 31-Dec-17	% Spent	Balance Available 31-Dec-17
60000	SALARIES - FULL TIME	\$ 2,912,256	\$ 1,173,673	40.3%	\$ 1,738,583
61000	SALARIES - PART TIME	\$ 117,483	\$ 115,380	98.2%	\$ 2,103
62000	SALARIES - TEMPORARY	\$ -	\$ 13,103	0.0%	\$ (13,103)
63000	FICA	\$ 192,960	\$ 82,070	42.5%	\$ 110,890
63001	RET CON RSRs	\$ 614,508	\$ 274,047	44.6%	\$ 340,461
63002	MEDCARE FICA	\$ 45,113	\$ 19,194	42.5%	\$ 25,919
63003	GROUP LIFE	\$ 26,294	\$ 7,859	29.9%	\$ 18,435
63006	H/C ACT TEMP	\$ 493,826	\$ 235,221	47.6%	\$ 258,605
63008	STATE UNEMPLOYMENT	\$ -	\$ -	0.0%	\$ -
63011	HEALTH SAVINGS	\$ -	\$ -	0.0%	\$ -
64104	EDUCATION PAY	\$ -	\$ -	0.0%	\$ -
64105	BONUS PAY	\$ 66,587	\$ 64,773	0.0%	\$ 1,814
	Personnel Expenses	\$ 4,469,027	\$ 1,985,320	44.4%	\$ 2,483,707
71141	BOOKS	\$ 424,741	\$ 282,249	66.5%	\$ 142,492
71141	DATABASES	\$ -	\$ -	0.0%	\$ -
71142	MULTIMEDIA PRODUCTS	\$ 6,953	\$ 7,613	109.5%	\$ (660)
72122	MAGS & NEWSPAPER	\$ 36,659	\$ 3,614	9.9%	\$ 33,045
	Collection Development	\$ 468,353	\$ 293,475	62.7%	\$ 174,878
70131	ADVERTISING	\$ 1,995	\$ 975	48.9%	\$ 1,020
70161	DATA PROCESSING - OCLC	\$ 17,483	\$ -	0.0%	\$ 17,483
70161	PLANNING MGMT SERVICES	\$ 682,307	\$ 226,326	33.2%	\$ 455,981
70218	VEHICLE REPAIR	\$ 2,181	\$ 2,493	114.3%	\$ (312)
70311	PRINTED SUPPLIES	\$ 965	\$ -	0.0%	\$ 965
70412	TRANSPORTATION	\$ -	\$ -	0.0%	\$ -
70413	MILEAGE ALLOWANCE	\$ 2,413	\$ 372	15.4%	\$ 2,041
70551	SECURITY	\$ 296,495	\$ 57,860	19.5%	\$ 238,635
70552	CONTRACT AND TEMP PERSONNEL	\$ 25,000	\$ 22,466	89.9%	\$ 2,534
71012	OFFICE STATIONARY SUPPLIES	\$ 9,206	\$ 923	10.0%	\$ 8,283
71016	ADVERTISING	\$ -	\$ (100)	0.0%	\$ 100
71143	LIBRARY OPERATING SUPPLIES	\$ 17,951	\$ 6,332	35.3%	\$ 11,619
72113	POSTAGE	\$ 4,646	\$ 1,000	21.5%	\$ 3,646
72121	CONFERENCES & CON	\$ 2,075	\$ 2,501	120.5%	\$ (426)
72123	MEMBERSHIP DUES	\$ 1,352	\$ 176	13.0%	\$ 1,176
72124	TRAINING	\$ 1,189	\$ 542	45.6%	\$ 647
72131	COMPUTER SUPPLIES	\$ 25,109	\$ 23,755	94.6%	\$ 1,354
72153	EQUIPMENT	\$ 12,193	\$ 7,503	0.0%	\$ 4,690
73104	BANK FEES	\$ -	\$ -	0.0%	\$ -
76119	PAGERS	\$ -	\$ 50	0.0%	\$ (50)
77103	FUEL-D/O VEHICLE	\$ 2,555	\$ 696	27.2%	\$ 1,859
77104	VEHICLE MONTHLY STANDING	\$ 676	\$ 206	30.4%	\$ 470
77201	INTERNAL PRINTING	\$ -	\$ -	0.0%	\$ -
80001	DEPRECIATION	\$ -	\$ -	0.0%	\$ -
80004	BUILDINGS & STR	\$ -	\$ -	0.0%	\$ -
80006	EQUIPMENT & OFFICE MAINTENANCE	\$ 8,793	\$ 7,391	84.1%	\$ 1,402
80007	VEHICLE EXPENSES	\$ -	\$ -	0.0%	\$ -
	Other Expenses	\$ 1,114,584	\$ 361,465	32.4%	\$ 753,118
	TOTAL GENERAL FUND	\$ 6,051,964	\$ 2,640,260	43.6%	\$ 3,411,703

Monthly Budget Report

December 31, 2017

Encumbrances YTD	\$	143,869
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FY2017 Statistics Summary

CIRCULATION															
Location	FY	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	Total	YTD % chnge
Belmont	FY15	10161	9739	9149	9389	8388	8333	8509	7816	9419	7818	8900	9568	107189	
	FY16	10263	10897	9891	9684	8546	8203	7784	8963	8980	8301	8208	10590	110310	
	FY17	12068	12314	9973	9766	9727	9071	9709	9715	10114	9238	9446	10411	121552	
	FY18	10836	10486	8290	8385	0	0	0	0	0	0	0	0	37997	-16%
Broad Rock	FY15	6537	5899	5316	5882	5122	5249	5389	4656	5035	4988	5164	5462	64699	
	FY16	5958	5859	5765	5288	4905	4931	4223	4448	4834	4282	3336	4401	58230	
	FY17	4883	4773	4248	4706	3966	3454	3729	3192	3595	3377	3851	4136	47910	
	FY18	4574	4062	3726	3809	0	0	0	0	0	0	0	0	16171	-24%
East End	FY15	4620	4244	4159	4162	3846	3868	4090	3067	3501	3518	3511	3902	46488	
	FY16	4119	4565	4313	3747	3411	3375	3653	3286	3303	3206	3822	4629	45429	
	FY17	4572	4371	3581	3420	2945	3029	3463	2981	3529	4977	3515	3460	43843	
	FY18	3635	3481	3033	2948	0	0	0	0	0	0	0	0	13097	-16%
Ginter Park	FY15	6393	6504	5051	4901	4980	4828	4991	4735	5197	4506	4865	5188	62139	
	FY16	2942	402	469	481	144	440	405	354	512	586	292	1238	8265	
	FY17	6247	5924	5374	5770	5031	4517	4812	4582	5401	4641	4868	5310	62477	
	FY18	5751	6070	5338	5152	0	0	0	0	0	0	0	0	22311	-12%
Hull Street	FY15	3901	3776	3819	4057	3550	3639	3828	2815	3198	3373	3663	4020	43639	
	FY16	4172	3508	3727	4159	3901	3776	3252	3318	3280	2845	3158	3459	42555	
	FY17	3174	3245	3088	3131	3400	2477	2816	2962	2989	2348	2766	2843	35239	
	FY18	2947	3155	2178	2106	0	0	0	0	0	0	0	0	10386	-49%
Main	FY15	13637	12520	11934	11332	10221	10867	11260	10261	11423	10243	10416	10920	135034	
	FY16	12022	11975	8749	11056	10376	10221	10620	11464	11338	11585	11658	12075	133139	
	FY17	12103	12264	10330	10655	9611	9049	9629	9600	10821	8969	9826	10528	123385	
	FY18	10304	11144	9794	9946	0	0	0	0	0	0	0	0	41188	-7%

CIRCULATION															
Location	FY	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	Total	YTD % chnge
North Ave	FY15	4,808	4,760	4,679	5,068	4,317	4,778	4,794	3,893	4,138	4,227	3,533	4,100	53,095	
	FY16	5,048	4,863	4,990	5,133	4,410	4,830	4,300	4,239	4,267	3,927	3,708	4,024	53,739	
	FY17	4,235	4,448	3,768	3,564	3,308	3,260	2,972	2,943	3,186	2,714	3,017	2,985	40,400	
	FY18	3,112	3,455	3,238	3,802	0	0	0	0	0	0	0	0	13,607	6%
West End	FY15	12,983	12,021	10,787	10,722	97,38	10,136	10,609	9,832	10,771	9,628	10,213	12,557	129,997	
	FY16	13,330	12,920	11,542	11,076	98,60	9,475	9,940	10,262	10,600	10,194	10,044	6,429	125,672	
	FY17	983	1,070	785	752	628	604	647	568	745	502	591	613	8,488	
	FY18	826	3,012	7,426	8,165	0	0	0	0	0	0	0	0	19,429	91%
Westover Hills	FY15	10,947	10,036	9,510	9,847	8,448	7,940	8,459	7,676	8,447	7,889	7,273	8,758	105,230	
	FY16	9,531	9,735	11,638	8,747	7,425	4,424	7,991	7,874	9,497	8,201	8,610	9,047	102,720	
	FY17	9,530	9,400	8,231	8,065	7,407	7,223	7,564	7,848	8,405	6,798	8,059	8,058	96,588	
	FY18	8,685	8,571	7,262	7,133	0	0	0	0	0	0	0	0	31,651	-13%
Econtent	FY15	3,187	3,264	2,977	2,917	2,832	3,042	3,263	2,972	3,342	3,106	3,615	3,805	38,322	
	FY16	3,902	4,065	3,902	3,767	3,840	3,701	4,311	3,969	3,916	3,735	3,978	3,787	46,873	
	FY17	4,107	3,770	3,470	3,611	3,568	3,899	3,962	3,701	4,370	4,102	3,906	4,494	46,960	
	FY18	4,676	4,689	4,042	4,125	0	0	0	0	0	0	0	0	17,532	12%
RPL Total	FY15	77,174	72,763	67,381	68,277	61,442	62,680	65,192	57,723	64,471	59,296	61,153	68,280	785,832	
	FY16	71,287	68,789	64,986	63,138	56,818	53,376	56,479	58,177	60,527	56,862	56,814	59,679	726,932	
	FY17	61,902	61,579	52,848	53,440	49,591	46,583	49,303	48,092	53,155	47,666	49,845	52,838	626,842	
	FY18	55,346	58,125	54,327	55,571	0	0	0	0	0	0	0	0	223,369	4%

FY2017 Materials Turnover Rates System-wide:

July 2016 - June 2017	Circulation	Total Items	Turnover Rate*	Circulation	Total Items	Turnover Rate*	Circulation	Total Items	Turnover Rate*
	Adult	Adult	Adult	Juvenile	Juvenile	Juvenile	Young Adult	Young Adult	Young Adult
Belmont	67,825.	18,127.	3.74	42,584.	13,570.	3.14	4,195.	1,767.	2.37
Broad Rock	26,517.	10,961.	2.42	18,342.	8,564.	2.14	2,921.	1,857.	1.57
East End	26,121.	9,573.	2.73	13,226.	8,267.	1.60	2,189.	1,716.	1.28
Ginter Park	32,481.	11,838.	2.74	26,238.	10,957.	2.39	1,960.	1,413.	1.39
Hull Street	23,501.	9,498.	2.47	8,606.	7,557.	1.14	1,486.	1,354.	1.10
Main	77,585.	113,498.	0.68	34,569.	19,055.	1.81	4,589.	3,495.	1.31
North Ave	27,072.	8,999.	3.01	10,484.	7,216.	1.45	2,135.	1,808.	1.18
<i>West End (FY16)</i>	70,018.	24,549.	2.85	44,895.	17,447.	2.57	4,852.	1,979.	2.45
Westover Hills	50,091.	16,507.	3.03	40,123.	12,909.	3.11	4,056.	2,275.	1.78
RPL TOTAL:	401,211.	223,550.	1.79	239,067.	105,542.	2.27	28,383.	17,664.	1.61

Richmond Public Library Programs:

Programs	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	TOTAL
FY2018													
Belmont													
Adult Pgrms	13	11	13	11	16	15	13	18	16	18	18	13	175
Adult Attend	41	85	111	61	90	75	67	110	56	62	78	39	875
Young Adult Pgrms	0	0	0	0	0	1	1	1	0	2	0	0	5
Young Adult Attend	0	0	0	0	0	0	0	7	0	0	0	0	7
Juv Pgrms	16	14	29	18	25	23	25	24	18	40	32	19	283
Juv Attend	315	355	589	372	575	647	529	504	423	785	578	337	6,009
Total Attend	356	440	700	433	665	722	596	621	479	847	656	376	6,891
Total Pgrms	29	25	42	29	41	39	39	43	34	60	50	32	463
Broad Rock													
Adult Pgrms	20	26	40	27	34	14	12	11	21	27	28	19	279
Adult Attend	88	156	125	149	112	90	109	144	93	216	129	76	1,487
Young Adult Pgrms	0	2	7	4	0	0	1	1	0	0	1	0	16
Young Adult Attend	0	2	18	4	0	0	25	45	0	0	0	0	94
Juv Pgrms	35	39	47	40	72	9	23	18	18	20	17	14	352
Juv Attend	734	715	847	571	1,047	199	289	94	57	86	80	40	4,759
Total Attend	822	873	990	724	1,159	289	423	283	150	302	209	116	6,340
Total Pgrms	55	67	94	71	106	23	36	30	39	47	46	33	647
East End													
Adult Pgrms		8	11	9	9	10	10	12	11	9	14	14	117
Adult Attend	223	117	163	161	150	162	116	113	169	149	164	130	1,817
Young Adult Pgrms	0	1	3	0	1	1	1	0	3	1	1	3	15
Young Adult Attend	0	7	25	0	5	4	12	0	75	17	3	28	176
Juv Pgrms	0	0	38	30	38	22	6	5	3	5	4	8	159
Juv Attend	0	0	795	753	695	618	170	343	525	263	63	133	4,358
Total Attend	223	124	983	914	850	784	298	456	769	429	230	291	6,351
Total Pgrms	0	9	52	39	48	33	17	17	17	15	19	25	291
Ginter Park													
Adult Pgrms	9	14	13	19	15	15	11	7	14	11	12	9	149
Adult Attend	176	206	607	218	151	105	98	31	177	102	130	107	2,108
Young Adult Pgrms	0	1	0	0	0	0	0	0	0	1	0	0	2
Young Adult Attend	0	3	0	0	0	0	0	0	0	45	0	0	48
Juv Pgrms	18	19	25	20	18	25	24	27	15	16	12	14	233
Juv Attend	429	470	675	868	973	1,103	758	950	583	662	381	511	8,363
Total Attend	605	679	1,282	1,086	1,124	1,208	856	981	760	809	511	618	10,519
Total Pgrms	27	34	38	39	33	40	35	34	29	28	24	23	384
Hull Street													
Adult Pgrms	5	4	7	11	10	9	9	7	3	11	6	7	89

Adult Attend	55	45	75	91	115	152	101	35	46	100	60	93	968
Young Adult Pgrms	1	2	3	1	2	1	7	2	4	7	6	4	40
Young Adult Attend	14	24	49	22	25	4	103	18	30	34	47	28	398
Juv Pgrms	7	5	5	7	8	22	24	20	7	13	10	6	134
Juv Attend	73	44	54	92	105	618	544	387	79	747	157	154	3,054
Total Attend	142	113	178	205	245	774	748	440	155	881	264	275	4,420
Total Pgrms	13	11	15	19	20	32	40	29	14	31	22	17	263
Main													
Adult Pgrms	61	71	93	86	89	47	63	64	67	69	53	42	805
Adult Attend	821	1,318	1643	1534	1,874	922	1,552	1,772	1,924	2,171	908	659	17,098
Young Adult Pgrms	0	0	0	0	0	0	1	1	1	0	0	0	3
Young Adult Attend	0	0	0	0	0	0	16	15	25	0	0	0	56
Juv Pgrms	29	15	37	17	32	25	27	20	12	0	17	18	249
Juv Attend	605	262	579	509	610	1,103	649	548	497	0	413	403	6,178
Total Attend	1,426	1,580	2,222	2,043	2,484	2,025	2,217	2,335	2,446	2,171	1,321	1,062	23,332
Total Pgrms	90	86	130	103	121	72	91	85	80	69	70	60	1,057
North Ave													
Adult Pgrms	28	31	35	35	45	0	26	25	19	33	21	14	312
Adult Attend	89	136	140	152	201	0	449	734	106	386	114	60	2,567
Young Adult Pgrms	5	5	7	5	5	1	9	0	4	8	7	4	60
Young Adult Attend	20	39	108	21	34	4	85	0	35	74	54	30	504
Juv Pgrms	20	16	31	15	30	22	14	19	13	16	24	14	234
Juv Attend	274	87	240	438	276	618	244	679	97	682	150	80	3,865
Total Attend	383	262	488	611	511	622	778	1,413	238	1,142	318	170	6,936
Total Pgrms	53	52	73	55	80	23	49	44	36	57	52	32	606
West End													
Adult Pgrms	0	0	0	0	0	0	0	200	3	10	2	3	218
Adult Attend	0	0	0	0	0	0	0	0	21	92	148	23	284
Young Adult Pgrms	0	0	0	0	0	0	0	0	0	0	0	0	0
Young Adult Attend	0	0	0	0	0	0	0	0	0	0	0	0	0
Juv Pgrms	0	0	0	0	0	0	0	0	11	16	14	11	52
Juv Attend	0	0	0	0	0	0	0	0	75	662	142	134	1,013
Total Attend	0	0	0	0	0	0	0	0	96	754	290	157	1,297
Total Pgrms	0	0	0	0	0	0	0	200	14	26	16	14	270
Westover Hills													
Adult Pgrms	1	2	1	2	5	5	2	1	14	14	10	0	57
Adult Attend	2	19	10	50	20	29	14	125	112	101	72	0	554
Young Adult Pgrms	0	0	0	0	0	0	0	0	0	0	0	0	0
Young Adult Attend	0	0	0	0	0	0	0	0	0	0	0	0	0
Juv Pgrms	15	9	18	9	12	17	10	20	7	9	10	0	136

Juv Attend	289	158	342	216	232	365	244	276	77	114	85	0	2,398
Total Attend	291	177	352	266	252	394	258	401	189	215	157	0	2,952
Total Prgms	16	11	19	11	17	22	12	21	21	23	20	0	193
SYSTEM Total Attend	4,248	4,248	7,195	6,282	7,290	6,818	6,174	6,930	5,282	7,550	3,956	3,065	69,038
SYSTEM Total Prgms	283	295	463	366	466	284	319	503	284	356	319	236	4,174

New Patron Cards:

New Patron Cards													
FY2016	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	Total
Belmont	169	173	151	148	103	102	126	135	109	100	98	176	1,590
Broad Rock	286	255	278	202	198	164	187	211	233	159	163	215	2,551
East End	137	191	134	151	79	92	110	122	136	117	129	138	1,536
Ginter Park	68	1	0		0	0	0	0	5	0	0	46	120
Hull Street	151	139	141	121	86	83	78	105	135	111	89	45	1,284
Main	364	427	232	328	253	240	306	301	285	312	253	135	3,436
North Ave	171	219	159	138	107	145	146	146	136	166	132	142	1,807
West End	162	106	133	120	95	62	79	85	71	78	86	66	1,143
Westover Hills	190	189	187	160	103	106	149	128	174	137	140	139	1,802
Total	1,698	1,700	1,415	1,368	1,024	994	1,181	1,233	1,284	1,180	1,090	1,102	15,269

New Patron Cards													
FY2017	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	Total
Belmont	188	171	140	118	131	102	135	132	107	117	136	134	1,611
Broad Rock	195	222	218	206	177	113	191	159	170	131	166	179	2,127
East End	141	131	114	127	115	87	123	104	129	99	102	122	1,394
Ginter Park	179	150	127	116	101	90	85	87	103	100	147	151	1,436
Hull Street	138	142	124	86	90	104	113	104	120	67	101	121	1,310
Main	319	339	345	301	351	271	307	256	420	257	262	411	3,839
North Ave	134	154	147	107	106	72	107	98	103	113	83	128	1,352
West End	3	0	0	0	0	0	1	0	0	0	0	0	4
Westover Hills	185	198	156	158	99	96	127	123	147	129	138	135	1,691
Total	1,482	1,507	1,371	1,219	1,170	935	1,189	1,063	1,299	1,013	1,135	1,381	14,764

Technical Services – Items by Location:

	Belmont	Broad Rock	East End	Ginter Park	Hull Street	MAIN	North Avenue	West End	Westover Hills	Monthly Total
Jul-16	172	116	117	140	95	321	95	128	193	1,377
Aug-16	127	79	75	91	66	228	80	87	123	956
Sep-16	131	73	64	93	75	199	68	96	137	936
Oct-16	388	276	259	331	281	569	231	243	381	2,959
Nov-16	152	125	96	111	102	246	122	101	140	1,195
Dec-16	276	242	205	201	196	423	193	184	231	2,151
Jan-17	393	315	335	351	339	533	293	266	358	3,183
Feb-17	275	226	222	246	256	409	241	193	248	2,316
Mar-17	270	315	181	214	202	469	183	177	214	2,225
Apr-17	284	190	165	246	187	382	168	190	213	2,025
May-17	353	240	217	269	213	487	236	234	310	2,559
Jun-17	346	249	229	230	202	386	255	326	322	2,545
Branch Total:	3,167	2,446	2,165	2,523	2,214	4,652	2,165	2,225	2,870	24,427
Average:	264	204	180	210	185	388	180	185	239	2,036

Door Count and Computer Usage:

DOOR COUNT	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	TOTAL
2017													
Belmont	9012	9078	10130	8736	9640	9698	9935	10247	8475	8452	7474	6548	107425
Broad Rock	0	7641	8823	7590	8154	8771	8700	9456	7229	8427	7136	5725	87652
East End	6736	7214	7725	6865	7182	7221	7105	8940	7437	7318	5956	5530	85229
Ginter Park	5064	5361	5735	5338	5934	6470	5722	6926	5939	5770	5037	4316	67612
Hull Street	0	6642	6983	6260	6453	4995	1985	7346	4789	5585	4737	4345	60120
Main	15539	15714	17892	16158	17221	17631	14814	18702	17207	16334	16439	13957	197608
North Ave	6761	7019	7575	6846	7063	7152	7182	0	7158	6985	5675	4738	74154
West End	0	0	0	0	0	0	0	0	4921	5383	5084	4401	19789
Westover Hills	6794	6242	6300	6984	7859	6363	6614	0	6339	6446	5928	0	65869
TOTALS	49906	64911	71163	64777	69506	68301	62057	61617	69494	70700	63466	49560	765458
Computer Use	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	TOTAL
Belmont Workstation	1778	1678	1782	1537	1566	1630	1601	1620	1461	1467	1230	1127	18,477
WIFI	0	0	0	491	697	322	0	841	646	745	520	0	4,262
Broad Rock Workstation	0	1970	2822	2235	2299	2418	2239	2658	2277	2342	1919	1532	24,711
WIFI	0	0	0	407	579	285	0	678	689	895	672	0	4,205
East End Workstation	0	2047	2097	1940	1950	1989	1801	2196	1762	1633	1362	1252	20,029
WIFI	0	0	0	452	512	250	0	731	696	684	545	0	3,870
Ginter Park Workstation	1487	1567	1667	1433	1483	1725	1574	1847	1635	1582	1538	12219	29,757
WIFI	0	0	0	454	699	386	0	810	681	729	562	0	4,321
Hull Street Workstation	2043	2090	2439	1928	2150	1932	1939	2320	1581	1850	1776	1498	23,546
WIFI	0	0	0	654	893	385	0	651	478	599	498	0	4,158
Main Workstation	0	3360	3785	3471	3719	3705	3391	3844	3205	3288	3028	0	34,796
Childrens	223	187	248	200	153	304	361	331		0	0	0	2,007
WIFI	0	0	0	2421	2917	1460	0	3198	2634	2687	2194	0	17,511
North Ave Workstation	0	1567	1725	1341	1400	1513	1405	0	1511	1607	1323	1118	14,510
WIFI	0	0	0	472	480	266	0	0	397	412	377	0	2,404
West End Workstation	0	0	0	0	0	0	0	0	625	775	540	672	2,612
WIFI	0	0	0	0	0	0	0	0	320	396	374	0	1,090
Westover Hills Workstation	1394	1528	1401	1569	1783	1759	1504	0	1666	1693	1474	1648	17,419
WIFI	0	0	0	577	705	372	0	0	666	775	483	0	3,578
TOTALS 2017	6,925	15994	17966	21582	23985	20701	15815	21725	22930	24159	20415	21066	233,263